

Enabling provider enterprises deliver better, safer & more efficient care

IKS HEALTH
SUCCESS STORY

Accurate risk capture through a physician-led chart review



Client Overview & Background

A Primary Care Group that has been serving the greater Tampa Bay area for more than 15 years. The organization was founded & is led by Physicians and specializes in caring for older adults and keeping them healthy and transitioning them to healthy active seniors.

KEY CHALLENGES



Incomplete documentation of treated conditions leading to inaccurate risk capture

Missed / inaccurate treatment plans due to lack of capture of all diagnosis
Leaving dollars on the table: Focused purely on Claims Data to identify potential / new HCCs

IKS Clinical Chart Review Program

Inferred chronic conditions through differential diagnosis, presented at the Point of Care for assessment & validation



Risk Stratification & Patient Population Identification - Based on various risk arrangements with payers and prioritized based on predefined variables



Detailed review of 2-years of Patient records from all sources including Outpatient Consult Notes, Discharge Summaries, Claims data, Pharmacy data, Lab & Imaging Results.



IKS clinicians identify chronic diseases, which may have been treated, inferred or embedded in the medical record, but **not fully documented in the chart.**



Physician reviews the recommendations & assesses the patient for inferred diagnosis, as appropriate. Non-validated HCC recommendations are reviewed for bi-directional feedback.

IMPACT DELIVERED



FINANCIAL OUTCOMES

0.426

Improvement in RAF Score / Patient

\$201

PMPM gain through accurate RAF capture

69x

Return on Investment on the Program in 1 year



OPERATIONAL OUTCOMES

1.72

New HCCs accepted per patient reviewed

63%

% of Patient records where new HCCs were accepted

Potential to optimize your MRA program & deliver upsides of over \$1.1Mn annually for every 10,000 patients