



CareSignal[®]
a Lightbeam Company

OSF HealthCare Implements CareSignal's Deviceless Remote Patient Monitoring[®] to Extend Care to Rising-Risk Patient Populations

OSF OnCall Connect leverages CareSignal's Deviceless RPM solution to reach rising-risk patients with chronic conditions, health literacy, and wellness needs

SAINT LOUIS, MO – October 19, 2022 – OSF HealthCare selected [CareSignal](#), a Lightbeam company, to offer Deviceless Remote Patient Monitoring[®] (RPM) and help power its enterprise-wide digital health solution, [OSF OnCall Connect](#). The Deviceless RPM solution will extend the reach of its care management services to rising-risk patient populations and remotely monitor the whole health of patients with chronic condition-specific programs for asthma, diabetes, chronic obstructive pulmonary disease (COPD), congestive heart failure (CHF), high blood pressure, as well as to support healthy living.

OSF OnCall Connect initially focused on providing care to high-risk patients with chronic conditions. But through the addition of CareSignal's Deviceless RPM technology, OSF OnCall Connect can now scale to reach an additional 117,000 rising-risk patients with chronic conditions. The technology will also allow the Peoria, IL-based health system to expand health literacy and support wellness needs. The 117,000 eligible patients are part of the Medicaid Transformation Project, a national effort to transform healthcare and meet related social needs for the millions of Americans who rely on Medicaid. OSF HealthCare is one of the 17 large, innovative health systems participating in this program.

CareSignal's Deviceless RPM technology uses text messages and interactive voice response (IVR) calls to engage with patients and monitor symptoms remotely. The familiar and accessible technology enables OSF OnCall Connect to engage vulnerable populations through its [Medicaid Innovation Collaborative](#) and achieve its goals of extending care management to rising-risk patients, building chronic disease management strategies, reducing barriers to healthcare, and closing health equity gaps.

CareSignal's patient engagement specialists manage patient enrollment into the CareSignal program, enabling healthcare staff to spend time with patients and work top of license.

"CareSignal helped us implement the latest technologies to expand access to care for underserved communities and vulnerable populations," said Courtney Pilat, director Digital Care Development, OSF OnCall. "We're already seeing improved outcomes from our [pregnancy and postpartum monitoring and 24/7 support](#) program under our Medicaid Innovation Collaborative." Pilat added, "We also believe remote patient monitoring and education – with support from digitally enabled community health workers – will allow those we serve with chronic conditions to be more engaged and informed about how to manage their own health."

"This partnership began thanks to the clinical and strategic vision that OSF HealthCare has for its patients," said Blake Marggraff, CEO of CareSignal, a Lightbeam Company. "Patients with chronic conditions require long-term maintenance and support, and CareSignal is proud to support the OSF OnCall Connect program with both the technology and clinical resources required to meet these patients where they are. It is a privilege to serve OSF HealthCare as we work together to improve care quality, enhance patient engagement, and touch more lives."

For more information about CareSignal's Deviceless Remote Patient Monitoring[®] solution, contact media@lightbeamhealth.com.

About CareSignal – a Lightbeam Health Solutions Company:

CareSignal offers Deviceless Remote Patient Monitoring® which is specifically designed for value-based care by leveraging real-time, self-reported patient data and artificial intelligence to produce long-term patient engagement while identifying clinically actionable moments for proactive care delivery. Together, Lightbeam and CareSignal align best-in-class population health capabilities with proven remote engagement and monitoring solutions serving more than 42 million patient lives across the United States. Lightbeam's vision is to shine a light on health data using analytics, and to provide the insight and capabilities healthcare clients need to ensure patients receive the right care at the right time. Learn more about solutions specific to your organization and population by visiting our [website](#) or trying a self-guided [demo](#).

About OSF OnCall:

OSF OnCall, the digital arm of Peoria, Illinois-based OSF HealthCare, offers unique, full-scale digital health and convenient care options. Providing an array of services anytime, anywhere, OSF OnCall includes digital platforms and software to connect people with care 24/7 using smartphone apps, text-based check-ins and video visits with live support. [OSF OnCall Urgent Care](#) offers in-person or virtual visits for minor injuries and illness. [OSF OnCall Connect](#) supports people through digital and at-home support. OSF OnCall also represents other at-home and hospital-based digital care including remote monitoring, intensive care and hospitalist programs, as well as a digital hospital option. Learn more at osfoncall.org.