



Lightbeam Health, Primary Partners, and Alliance for Community Health Win 2024 SDOH Points of Light Recognition Award from KLAS Research

Recognized by KLAS for addressing social determinants of health (SDOH) and enhancing whole-person care; organizations successfully reduced readmissions for patients with complex needs by 3%



DALLAS – December 3, 2024 – [Lightbeam Health Solutions](#), the leader in population health enablement technology and solutions, [Primary Partners](#), an organization in Florida comprising of more than 750 independent physicians, and [Alliance for Community Health \(AFCH\)](#), a nonprofit 501(c)(3) organization in Florida, were awarded a [2024 SDOH Points of Light](#) recognition by KLAS Research for delivering effective care while addressing patients’ social needs. The 2024 SDOH Points of Light Report recognizes the best examples of successful collaborations and partnerships that have made an impact in the realm of social drivers of health.

Lightbeam was selected for two Points of Light case studies. This case study focuses on the Primary Partners and AFCH collaboration using Lightbeam’s population health management platform to identify complex-needs patients and their underlying social needs. Using Lightbeam’s comprehensive platform, independent providers across the organization and community-based organization (CBO) could analyze patient data, create care plans, and track interventions at the population and patient level. The initiative resulted in a 3% reduction in preventable readmissions, enhanced patient engagement, and a decrease in mortality rates among engaged patients by half. In total, 301 patients with complex needs improved health outcomes from the outreach program.

"At Primary Partners and AFCH, we believe in a healthcare model that goes beyond just treating illness. Collaborating with Lightbeam Health Solutions allows us to take a holistic approach to wellness, leveraging technology to better understand and support the lives of our patients," said Chuck Holt, CEO of Primary Partners. "By focusing on the broader aspects of health—those that occur outside the doctor's office—we can connect with individuals more meaningfully. We're proud to work together in pushing the boundaries of healthcare and making a real difference in the lives of diverse communities."

"Recognizing the importance of social determinants transforms care to be more effective, focused, and responsive," said Bradley Hunter, VP Value-Based Care and Core Solutions for KLAS Research.

"Lightbeam, Primary Partners, and AFCH's collaborative success provides a great roadmap for providers, payers, and CBOs seeking to improve care for a diverse patient population."

The SDOH Points of Light recognition is given to healthcare organizations, payer organization, CBOs, government organizations, and HIT vendors who demonstrate close collaboration that leads to shared outcomes. KLAS validated each submission via a standard set of questions administered during in-depth interviews with representatives from all relevant stakeholders; these questions asked stakeholders to provide (1) an overview of the engagement, (2) engagement outcomes, (3) best practices and lessons learned, and (4) the overall impact the engagement has in the healthcare industry. Interviews were conducted from May 2024 to July 2024.

Lightbeam presented the Points of Light case study with Primary Partners during the annual KLAS Social Determinants of Health Summit on October 8, 2024, in Salt Lake City to an exclusive group of industry, payer, provider, CBO, and government leadership. To learn more about how Lightbeam's technology generates social determinants of health insights that allow for timely care management intervention, [download the report](#) or [request a demo](#) today.

About KLAS Research

KLAS is a research and insights firm on a global mission to improve healthcare delivery by amplifying the provider's voice. Working with thousands of healthcare professionals and clinicians, KLAS gathers data and insights on software, services, and medical equipment to deliver timely reports, trends and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. Learn more at [klasresearch.com](https://www.klasresearch.com).

About Alliance for Community Health (AFCH)

Founded in 2012 by a dedicated group of physicians, the Alliance for Community Health, a 501c 3 organization, embodies a steadfast commitment to ensuring equitable access to healthcare for all patients. Recognizing the critical need for connectivity to community services, our organization serves as a catalyst for collaboration among diverse partners. Rather than duplicating existing services, we focus on integrating and expanding resources through strategic partnerships. At the heart of our approach are Community Health Workers, pivotal figures in our mission for health equity. They play a crucial role in bridging gaps, connecting individuals with vital care and community resources. For us, health equity means empowering every individual with the tools necessary to lead healthy and productive lives. To learn more, please visit www.afchealth.org.

About Primary Partners LLC

Primary Partners is a rapidly growing integrated healthcare delivery network supporting independent primary care physicians and specialists' partnering with payers seeking best practice results in quality of care and value. It has achieved top quality of care and value rankings every year in of existence in the State of Florida and nationally. Our mission is supporting independent primary care physicians and specialist seeking best practice in quality of care of patients, with the right care at the right time, decreasing burnout and optimizing value. We pride ourselves in being a voice for patients and independent physicians alike. Our business model achieves results with a centralized health service organization providing independent provider practices with access to the information, tools and resources required to be successful in a value-based healthcare world. We actively manage the health of

our patients using patient health analytical tools supporting care delivery teams who directly engage patients and providers and coordinate care with our preferred hospitals and ambulatory care service network. Primary Partners LLC was one of the first Accountable Care Organizations (ACOs) in the country. We offer innovative and enhanced patient-centric, care engagement and communication methods which anticipate and prevent adverse health events and proactively improve outcomes through care coordination, timing and delivery of care. The organization is physician owned, led and managed with over 200 affiliated providers in nine counties in Central Florida. To learn more about Primary Partners including becoming part of the network, please visit www.primarypartners.org.

About Lightbeam Health Solutions

Lightbeam Health Solutions delivers a proven model for managing patient populations and associated risk. Lightbeam's care orchestration platform arms payer and providers with data-driven, AI-powered tools they need to facilitate population health management and improve clinical outcomes while finding financial success in all value-based arrangements. Lightbeam services ACO REACH, MSSP ACO, Medicare Advantage, Medicaid, and commercial populations across the country. For more information, visit www.lightbeamhealth.com, and follow Lightbeam on [LinkedIn](#) and [X](#).

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